



Update Regarding the Wuhan (COVID-19) Virus

Saturday, March 28, 2020

Dear Family and Friends:

In light of all the new Ohio Government Mandates and Recommendations, we wanted to update you on our operational status.

- Under the March 17th "Management of Non-Essential Surgeries and Procedures" order issued by the OH Dept of Health and reiterated by the Oh State Dental Board, all dental practitioners are to defer all non-essential & elective procedures, immediately, and only patients that need 'emergency' dental services should be seen and treated.
- Under the March 22nd "Stay at Home" order issued by the OH Governor and the OH Dept of Health, dental offices and licensed dental professionals, such as our office, are considered essential businesses and essential health care providers.

The various regulatory entities of the State of Ohio have provided a few answers and recommendations regarding the 'Stay at Home' Order.

- Is this mandatory or just guidance? This order is mandatory. To help prevent the further spread of COVID-19 in Ohio and protect our friends, neighbors, and vulnerable populations, please stay at home.
- I work in an essential service. How will the police know I'm allowed to be outside my house? Law enforcement will not stop residents who are on their way to or from work or who are out for necessities like going to the pharmacy or getting groceries, or just taking a walk.
- How can I get medical care if I need it? If you are feeling sick, call your doctor, call a nurse hotline, call any telehealth hotline set up specifically for the COVID-19, or call an urgent care center. If you are experiencing gums, mouth or tooth related pain or problems, call, email, fax or text us. If you are experiencing any of the common cold, COVID-19, seasonal flu or bronchitis symptoms or are currently in isolations for such symptoms, you should stay at home, in isolation, and follow the guidelines provided to you by your physician or healthcare provider. Do not go to an emergency room unless necessary or your symptoms worsen from mild to moderate levels. Again, non-essential medical care like eye exams and teeth cleanings should be postponed.

- For further answers to the “Stay at Home Order” go to:
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home/stay-at-home-information/stay-at-home-order-frequently-asked-questions>

Based on the above short list of the Ohio Government Mandates and Recommendations, Perry Dental Solutions will remain open. Dr. John will be available to you for ‘emergency’ type procedures, and ‘essential’ type procedures. These types of procedures are intended to help prevent the possibility of experiencing pain, or get you out of pain, or prevent further damage to existing oral and tooth structures, or prevent further damage to existing restorations, existing orthodontic devices, or existing prosthetic devices.

WE will not be providing ‘elective’ type procedures or treatments such as: Periodic Teeth Cleanings, Periodic Orthodontic Checks, Removal of cavity/decay and Restoration Placement, or similar, except in situations involving pain or potential for pain or potential further damage if left untreated.

For the Week of Monday, March 30, 2020 to Friday, April 3, 2020, the office will be open and available the following days and hours each day:

Monday, March 30, 2020:	9:00am to 1:00pm
Tuesday, March 31, 2020:	9:00am to 1:00pm
Wednesday, April 1, 2020:	9:00am to 1:00pm
Thursday, April 2, 2020:	9:00am to 1:00pm
Friday, April 3rd, 2020:	9:00am to 1:00pm

If you are currently scheduled in the Week of March 30th to April 3rd, for your dental check-up, professional teeth cleaning, orthodontic appointment, or ‘non-essential’ appointment, and despite already “confirming” your appointment via TEXT MESSAGE through the Automated Reminder System, with this letter, please consider that appointment has been canceled.

If you have any concerns, questions, or are experiencing any sort of mouth or tooth emergency or pain, please contact us by any one of the following communication avenues to arrange a solution or an appointment.

Telephone:	(440) 639-CARE (2273)
Fax:	(440) 357-1646
Text:	(929) 219-1086
Email:	Info@PerryDentalSolutions.com

As you know, we follow all CDC, FDA, OSHA, OH Health Department, and OH Dental, Medical and Pharmacy Board recommendations and protocols to control and mitigate all infectious agents and protect the health and well-being of our team, their families, you, and your families, and every person who enters our office.

Please KEEP YOUR FINGERS OUT OF YOUR MOUTH and DO NOT TOUCH YOUR FACE and HAIR.

Also, DISINFECT ALL SURFACES THAT YOU TOUCH FOLLOWING THE WRITTEN INSTRUCTIONS ON THE BACK OF THE CLEANING/DISINFECTING SOLUTION YOU ARE USING. You want to disinfect (i.e. kill the bugs), not simply clean or sanitize the surfaces that you touch.

These protocols are designed to protect us all from every known and most of the unknown pathogens or toxins. If we follow these guideline, we can rest assured that we are doing everything possible to be healthy and safe.

Finally, during this time of heightened awareness of the viral epidemic, we understand you may have anxiety, concerns and fears, in general, and about going to the dentist. For your scheduled appointment, we have toothbrushes, mouth rinses, hand sanitizer, soap and water, and all the proper equipment available for you to use. We believe our already in-place and existing health and safety procedures and protocols will keep you and all of us, healthy, today, tomorrow and on-going. These are just some of the ways that we can show our care for you and everyone in our community.

We very much look forward to seeing you, your family & your friends very soon.

With Warm Regards,

Dr. John Filutze